BETTER BUSINESS BUREAU

Serving: Southeast Florida

Member

Code of Ethics

We hereby endorse and agree:

- To adhere to simple truth and integrity in advertising and all transactions.
- To provide sound professional advice.
- To provide service after the sale.
- To provide prompt attention to any guarantee and warranty work.
- To cooperate with the Better Business Bureau in eliminating misleading or deceptive selling practices.
- To respond promptly to any complaint with all efforts toward reaching a mutually satisfying agreement.
- To accept and honor the Bureau's decision in the event an acceptable agreement is not reached directly with the customer.
- To cooperate with the Bureau to eliminate the cause of any pattern of customer complaints.

This is to certify that:

AUTO ALEA MOTORS

Member Firm

Having met the stringent requirements of the screening committee, is accepted as a member in good standing of the Better Business Bureau and its Board of Directors.

This 30TH *day of* SEPTEMBER *, 20* 07

This membership is valid for one year only and may be revoked by the BBB due to violation of any of the above ethics.

President